



To: Audit Committee Members

From: Katelyn Kleidosty, Internal Audit Manager  
[kkleidosty@washoecounty.gov](mailto:kkleidosty@washoecounty.gov); (775) 830-2550

Date: November 13, 2023

Subject: Fraud Tips Received by Internal Audit and Follow-Up

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### **Summary of Complaints Reported and Follow-Up**

A complaint was received by the Internal Audit Division on July 6, 2023, from a Washoe County employee regarding an altered timecard. Reference *Memo – Fraud Tip – Altered Timecard for an Intermittent RETA Employee* for the report and recommendations.

A complaint was received by the Internal Audit Division on August 18, 2023, from a member of the public regarding a civil dispute between the complainant and another member of the public. This complaint was not under the purview of the Washoe County Internal Audit Division and was forwarded to the Washoe County Sheriff's Office.

A complaint was received by the Internal Audit Division on August 28, 2023, from a member of the public regarding a telephone scam, where the caller attempted to have the complainant withdraw funds from a bank account to send to the caller or there would be a warrant out for the complainant's arrest and their bank accounts would be frozen. This complaint was not under the purview of the Washoe County Internal Audit Division and was forwarded to the Washoe County Sheriff's Office.

A complaint was received by the Internal Audit Division on September 11, 2023, from a member of the public regarding another telephone scam where the caller falsely represents themselves as a member of the Washoe County Police Department and requesting personal information from the complainant. This complaint was not under the purview of the Washoe County Internal Audit Division and was forwarded to the Washoe County Sheriff's Office.

A complaint was received by the Internal Audit Division on September 23, 2023, from a member of the public regarding a civil dispute over pricing between the complainant and a local food establishment. This complaint was not under the purview of the Washoe County Internal Audit Division and the complainant was advised to contact Nevada Consumer Affairs (a phone number was provided as well).

A complaint was received by the Internal Audit Division on November 2, 2023, from a member of the public regarding another telephone scam. No additional information was provided by the reporter. This complaint was not under the purview of the Washoe County Internal Audit Division and was forwarded to the Washoe County Sheriff's Office.